

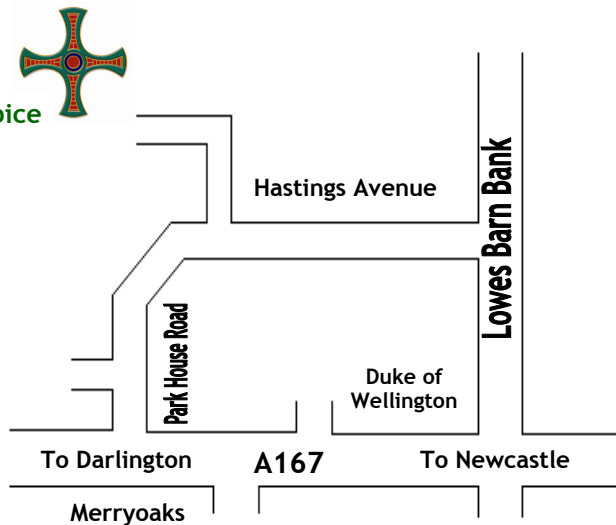
For more details about any of the information in this leaflet please contact the Day Care Leader at the Day Hospice.

St Cuthbert's Hospice



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Day Hospice Service

Introduction

The Day Hospice staff want to make your day at the Hospice a special one. We offer a wide range of supportive care to include symptom control advice emotional and spiritual support, therapy services and social support.

You can meet others in a similar position to you who understand how illness can change your life and that of your family.

Services Provided

- ◆ Symptom control advice
- ◆ Emotional support
- ◆ Psychological Support/Counselling
- ◆ Chaplaincy
- ◆ Manicure and beauty Treatments
- ◆ Art, craft work and ceramics
- ◆ Creative writing and computing
- ◆ Welfare Rights Advice
- ◆ Complementary Therapy

Physiotherapy

- ◆ Occupational therapy
- ◆ Spiritual Support
- ◆ Activities
- ◆ Relaxation

Routine

When you come to the Day Hospice for the first time you can then decide if you wish to attend on a regular basis. Your needs will be re-assessed after eight weeks and we will at that time discuss future attendance with you.

Lunch is served at 12.15pm and offers a wide choice of menu. The catering staff will make something especially for you if you are having difficulties with your appetite. Tea, coffee and soft drinks are always available.

General Information

- ◆ There is no charge for the service
- ◆ Transport is provided and is also free
- ◆ There is good access for people with wheelchairs

Information leaflets about other Hospice and related services are on display in the lounge area.

The team is supported by a group of volunteer careers and visiting local clergy.

St. Cuthbert's Hospice complies with the regulations contained in the Data Protection Act (1998).

No emergency equipment is kept at the Hospice and in case of medical emergency, basic life support and first aid will be given and the emergency services called, unless specified otherwise by you. This will be discussed further on your first visit to Day Care.

Records & Complaints

Every patient is able to see their Hospice record if they so wish. Please ask to speak to the Hospice Head of Clinical Services if you would like to pursue this.

We hope you will not have any reason to make a complaint about the Hospice, but if you do, please talk to a Nurse on duty at the time or ask to speak to the Manager. A leaflet "How to Make a Complaint" is available from the main notice board.