

Raffle Terms & Conditions

By entering the raffle entrants agree to be bound by these rules.

Entry: The cost of entry is £5. Each ticket represents one entry only. All entrants acknowledge that their payment of £5 per ticket to enter the raffle does not guarantee that they will win any prize. The information that you have provided on this ticket will be held on our fundraising database. Credit card payments will not be accepted online or over the phone.

Marketing: Unless you specify otherwise, we will occasionally email/post you information about Hospice news and events. If you would prefer **NOT** to be contacted please call 0191 386 1170 or email hello@stcuthbertshospice.com.

Restrictions: Entry is open to all resident of Great Britain (excluding the Channel Islands, the Isle of Man and Northern Ireland). Tickets are not for sale to or by anyone under 18 years of age. If anyone is found to be under 18 they will automatically forfeit their right to a prize, this includes winners under 18 years of age where the ticket has been purchased on their behalf as a gift. Credit card payments will not be accepted online or over the phone.

Draw date: Entry closes Monday 25th March at 12 noon and the draw takes place on Tuesday 26th March.

Late entries: Monies received after the closing date will be treated as a donation and tickets will not be entered into the draw.

Prizes: 1st prize will be awarded as an overnight stay with wood fired hot tub, sauna, afternoon tea and breakfast at The Gables Pod Camping Spa Retreat, Bishop Auckland.

The draw: The draw will be made using an online random number generator to determine the winners. The random number generator will be used to determine the winner of the overnight stay with wood fired hot tub, sauna, afternoon tea and breakfast at The Gables Pod Camping Spa Retreat, Bishop Auckland.

Notification of winners: The winner will be notified by telephone or email. The winner will be available on our website www.stcuthbertshospice.com. Where the winning entrant does not confirm details necessary for them to receive the prize within 30 days the prize will be redrawn.

Refunds: All raffle entry sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £5 per ticket to enter the overnight stay with wood fired hot tub, sauna, afternoon tea and breakfast at The Gables Pod Camping Spa Retreat, Bishop Auckland Charity Raffle does not guarantee that they will win any prize

Promoter: Laura Barker, St Cuthbert's Hospice, Park House Road, Durham, DH1 3QF.

About the promoter: St Cuthbert's Hospice, Durham is registered by the Charity Commission as a Charitable Incorporated Organisation. Charity Number: 519767 VAT Number: 997305770. Registered under the Gambling Act 2005, permit number LOTDU0514.

Complaints: Any complaints relating to the raffle should be sent in writing to St Cuthbert's Hospice, Park House Road, Durham, DH1 3QF; by email hello@stcuthbertshospice.com or telephone 0191 386 1170 giving full details of the complaint and any available supporting documentation. Full details about our complaints policy can be found online.



Gambling: This raffle is a form of gambling. Participants are encouraged to gamble sensibly. Should gambling become a problem we recommend you contact GambleAware. For help and advice please visit www.begambleaware.org or call the National Gambling Helpline on 0808 8020 133 – lines open 8am to midnight.

To view our **Data Protection Policy and Privacy Policy in full** please visit www.stcuthbertshospice.com or call to request a copy.